

Hospital Bookings

Once you have had your consultation and surgery is indicated then you will be given a booking form for the appropriate hospital. This booking form must be lodged with the hospital as soon as possible.

Private Hospitals

Norwest Private Hospital

If you are booked into this hospital the date of your surgery will have been allocated during your consultation with Dr Soo. You need to contact the hospital the first working day prior to your admission (i.e. Friday before a Monday list or Thursday before a Friday list) between 2.00 and 4.30pm to obtain instructions on fasting time and what time to come to the hospital. If you have any questions in regards to the hospital procedures please ask the staff when you contact them. Please note if you are having a Colonoscopy procedure, you should have received a bowel preparation form giving instructions for fasting and medication to be taken the day before the procedure, if you have not received this please contact our friendly staff on 9415 3919.

If you have any concerns regarding hospital admission times and procedures please contact Norwest Private Hospital on 8882 8804

Public Hospitals

Hornsby Ku-Ring-Gai Hospital

You will be allocated a date for your surgery during your consultation with Dr Soo. Your booking forms must be received by the hospital **as soon as possible** prior to your surgery date for the surgery to be confirmed, after which you will receive a confirmation letter. **The hospital will contact you the day before admission** to give instructions on fasting times and what time to come to the hospital. If you have not received a call by 5pm the day before surgery please call the hospital on 9477 9346 . If you have any questions in regards to the hospital procedures please ask the staff when they contact you.

Please note if you are having a Colonoscopy procedure, you should have received a bowel preparation form giving instructions for fasting and medication to be taken the day before the procedure, if you have not received this please contact our friendly staff on 9415 3919.

Frequently Asked Questions

"I have posted my booking form to the hospital but haven't heard anything - what should I do?"

If you are going into a private hospital you will need to call the hospital the last working day before your surgery when you will be given a fasting and arrival time. If you are going into a public hospital you should get a letter from them advising of their procedures.

"What is the difference between being a public patient and a private patient?"

Should you elect to be admitted as a public patient in a Public hospital, you are not guaranteed that Dr Soo will perform the surgery, usually it will be performed by a registrar. There will be no costs involved if you choose this option.

Admission as a Private patient guarantees that Dr Soo will perform the surgery regardless of whether you are treated in a Public or a Private hospital.

If you opt to be a private patient at a Private Hospital you will receive an estimation of fees for the surgery to be performed by Dr Soo.

In addition if you are admitted into a Public hospital, and as Hornsby-Ku-Ring-Gai Hospital is a major district hospital there are guidelines for the scheduling of surgery and if a more urgent case needs to be done then your operation may be cancelled at short notice (regardless of private/public status). Should this happen the operation will be rescheduled and you will be notified of another date. We appreciate this is inconvenient however the urgent nature of some illnesses makes this an issue. We thank you for being understanding should this happen to you.